



Quick Navigation

[Exam Dates and Prices](#)

[Overview Exams](#)

[Results](#)

[Certificates](#)

[Online Shop](#)

[Mobile Version](#)

Latest News

[New Attractive Prices and Services in 2016](#)

[» read more](#)

[Exam Retake Option - new Service for Candidates](#)

[» read more](#)

[» Complete News List](#)

Newsletter

[:: Sign up for our Newsletter](#)

[:: Sample Newsletter](#)



Exam Retake Option - new Service for Candidates

03.09.2015



Every year, we have a substantial number of candidates who fail to attend or complete their exams for various reasons: **illness, accidents, fallout public transportation** and so on. Furthermore, many candidates fail their exam by 3 points or less on the current Cambridge English Scale.

As Cambridge English Exams have gained high recognition in Switzerland and in many cases are now accepted as final school-leaving exams or entry to higher education institutions and companies, the Cambridge English exams are high-stake exams and really matter to candidates.

Furthermore, a retake usually puts a substantial burden on the candidate, the parents or the school, because the exam fee has to be paid again.

For these cases, we have developed a solution that will work very much in favour of candidates. From 2016 (registration opens in October 2015), each candidate will have the option, during the registration process, to choose the so called "Exam Retake Option". This means, that for a CHF 20.00 service fee, the candidate can retake his/her exam for free within 4 months, should one of the above mentioned situations occur.

If the candidate can prove with a medical statement, a police report, an SBB confirmation or if he/she failed the exam with less than 3 points below the failing grade, they will not have to pay for the entire exam again (please see the terms and conditions in the Online Registration!)

We strongly recommend teachers to encourage their students to take advantage of this option. We know from experience that this solution will avoid disappointment and frustration for students, parents, teachers and schools alike, and this for a relatively small fee. For questions about this new service, please contact our [Help Desk](#) or visit one of our information events!

[Register now](#) for our information events in October / November (introduction in English, presentation in German).



Cambridge English Exams

- Overview Exams
- Exam Dates and Prices
- Preparation
- Results
- Certificates

Our Services

- Latest News
- Sign up for the Newsletter
- Are you a new school?
- Customer Service Charter

Support

- Support for Teachers
- Support for Schools
- Support for Candidates

Keep in touch!

- Contact Details
- News on Twitter
- News on Facebook
- News on Google Plus